

## You may have noticed a few changes...

We want to make payments simple for everyone... so we made some big improvements to make CareCap faster, more secure, and easier than ever before. So what's new? Learn more below on how to get started today with the new CareCap dashboard...



### New Dashboard

Now you can select **how** you want to get paid, right from the start.



Payment  
Plan



Invoice



Pay Now

The interactive dashboard provides a **Resource Center**, where you can view FAQs, the latest release notes and an easy way to get in touch with us. Also, a **Payment Calculator** is right there for you and your client to know your terms right away.

**Payment Calculator**

Use our calculator tool to see estimated pricing and monthly payments without creating an actual contract.

Amount	Term	Monthly Payment	<a href="#">Clear</a>
\$ ---	--	\$ ---	

Now, CareCap shows you **more** of the important data you want to see under the Activity Summary. And the details when you click on "**Show Detail**." We show you how many Account Holders have been input, the amount of contracts (active, incomplete, delinquent and inactive) and the total of outstanding receivables (with current and next month's estimates).

#### Activity Summary



36

Accounts



71

Contracts  
[Show Detail](#)



\$64,627.58

Outstanding Receivables  
[Show Detail](#)



## More Secure

The next time you login to CareCap, you'll notice a new screen. This is just a **one-time** verification process. Ensuring your data is stored safely and securely is our number one priority, so we decided to add just one extra step that will meet our high security standards.

In addition to your email and account password, our site uses MFA (multi-factor authentication) to protect your account.

Please choose one of the following MFA options as part of your account setup.

MFA Type

✉ Text Message ✓  
(Preferred)

📞 Voice Call

Cell Phone (for text message)

Although you are not required to validate this number now, we recommend doing it. It only takes a few seconds.

Send Code ➡
Save Without Validating >

Your Code has been sent. Please enter it below.

Security Code

➡



## More Custom Settings

The “**Settings**” tab on the top tool bar is now easier to use. The first thing you may notice, is the side bar on the “Settings” page is now expanded, so you can easily discern which aspect of your settings you want to access. Feel free to edit what you need to at any time! We'll need to confirm your identity, so inputting a security token code will be required to make any important changes.

### Portal Setup

Maximum Term in months

12

Deposit Email Frequency

Weekly ▾

Max Days After Start Date Allowed For First Payment

15

Should Deposit Email Be Sent if No Deposits

Yes ▾

Now we let you choose how often a deposit email is sent, giving you the details of who's paid you and how much. This deposit report will be improved too, giving you more specific details on fees and how much you can expect to find deposited in your account. Also, you can decide the maximum number of days after a contract starts that you will allow your client to make their first payment.